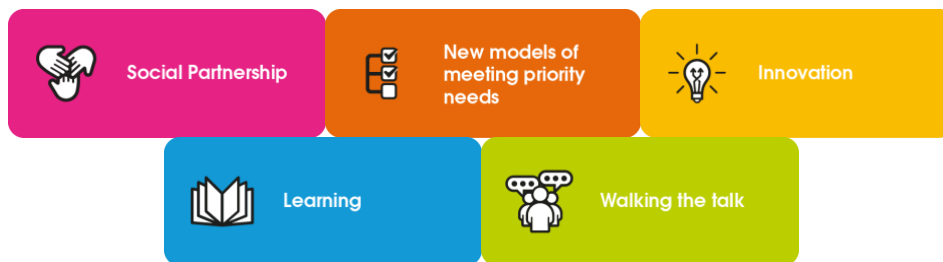




EDUCATION & TRAINING



TechResort working with East Sussex Council

Tailored digital skills and inclusion help

Since the Covid-19 pandemic, TechResort has seen a massive increase in people asking us for digital skills and inclusion help. We provide refurbished devices, skills drop-in sessions, coding clubs and more.

One of our main activities is refurbishing donated devices and passing them on to people who need them most.

We wipe any data, check the device's work, upgrade the hardware, and install fresh software. Then we put it in a new bag with accessories and instructions on getting started. We're also a partner in the Good Things Foundation's National Databank and have distributed 100 SIM cards this year.

People tell us that donated devices make a "life-changing" difference.

Confidence is another hurdle to getting online. We now offer drop-in sessions offering patient and friendly 1:1 coaching, covering whatever digital skills people need.

Digital exclusion presents itself in many ways, so there's no one-size-fits-all solution. For example, several of our clients are neurodiverse or have limited English and need the tailored help we provide.

TechResort also helps people with more advanced digital activities such as coding. Women and girls are under-represented in tech and we're doing our best to fix this.



TechResort have phone donation boxes around the county

When the East Sussex County Council Library Service asked us to run some workshops specifically for women and girls to coincide with Women's History Month, we were keen to help.

Our "Coding for Mums" session helps women better engage with what their children learn at school so that they can help at home. We started using post-It notes and then moved on to platforms such as Scratch and Hour of Code. They're both brilliant free resources that we and schools use and can be accessed from home.

TechResort also supports the Digital Inclusion Toolkit in partnership with 100% Digital Leeds. This national website provides advice and case studies for local councils to help guide digital inclusion efforts in their area.

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