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YOUNG PEOPLE



Tameside Council

Early Help Strategy and Rollout of Family Hub Model

The Tameside Early Help Strategy 2023-2026 sets out a refreshed approach to early help, recognising the landscape for early intervention has changed significantly both locally and nationally since 2020. Acknowledging current challenges facing families, exacerbated by the cost of living crisis, this new Strategy emphasises the importance of multi-agency working, incorporating lessons from the COVID-19 response.

Recognising the importance of early intervention locally, Tameside has also developed a new Thresholds Document (Tameside Framework for help and support) which reinforces delivery of the Early Help Strategy by supporting professionals to identify signs that families need help and the appropriate level of support required.

A key component to the strategy and the ethos of it encapsulated in practice is the development of a Family Hub and Spoke model within each of the four neighbourhoods (North, East, South and West) of Tameside. Through these Hubs and their satellite locations, families will be able to access services from a variety of community partners for right help at the right time.

Family Hubs bring together existing family-help services to improve connectivity between families, professionals and services, placing relationships at the heart of our approach. Key partners include the likes Integrated Care NHS Foundation Trust, Pennine Care, Schools, Leisure/wellbeing Providers, Libraries, Greater Manchester Police and a variety of specialist VCSE Providers.

Given the range of services required to deliver these projects operationally and strategically, developing the approach to the Strategy, the new Thresholds and the Family Hub model

simultaneously has elevated the Partnership network around Early Help to new heights. What seemed a daunting task has led to a renewed energy in this field.



Family Hub Launch

Complementing and informing this work has been the depth of engagement required to fully understand the requirements and design an approach that meets the needs of families in Tameside – this has encompassed and will continue to encompass a range of workshops and Parent Panels and, importantly, the voice of the child. The Family Hub model will also continue to evolve through ongoing, dedicated Parent & Carer Panels attached to each Hub that will co-design the approach and act as champions and advocates for family hub services.

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