

HEALTH & SOCIAL CARE



Peopletoo working with Torbay Council

Developing a Family Hubs Model

Peopletoo worked with Torbay Council to support the co-production of a partnership Family Hub model. This was in response to an earlier review which had identified that whilst there were a range of early help resources across the Bay, they were not sufficiently joined up or co-ordinated to be able to have a real impact on the rising levels of demand for Children’s Social Care.

This work focused on building partnerships and establishing how partners could work together under a new “model”. We supported implementation of this work and the following deliverables:

- The development of an Early Help Framework with defined pathways between services
- The development across a wide range of partners of an agreed understanding of what good “Early Help” looks like
- The development of three Locality Networks, bringing partners from across the public and voluntary sectors to work closer together whilst also identifying and focusing on local priorities
- Introducing the concept of a Community Connector role to act in a social prescribing role, building on the strengths of local assets to keep needs at the lowest level possible

- Co-producing of a new approach to Early Help Assessment as a means of identifying and assessing the early help need of children, young people and their families
- Implementing the Torbay Promise, a pilot programme offering an Early Help + offer to a cohort of families into a which a child had been born in a particular area of need
- Developing infrastructure to support sustainability and quality such as a partnership Workforce Development Strategy, Outcomes Framework and Quality Assurance Framework

Fundamental to our approach was the development of a Family Help Hub Network. We worked extensively with the Voluntary and Community Sector to identify a wide variety of dynamic, existing community assets that families already know and trust.

For further information contact:

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