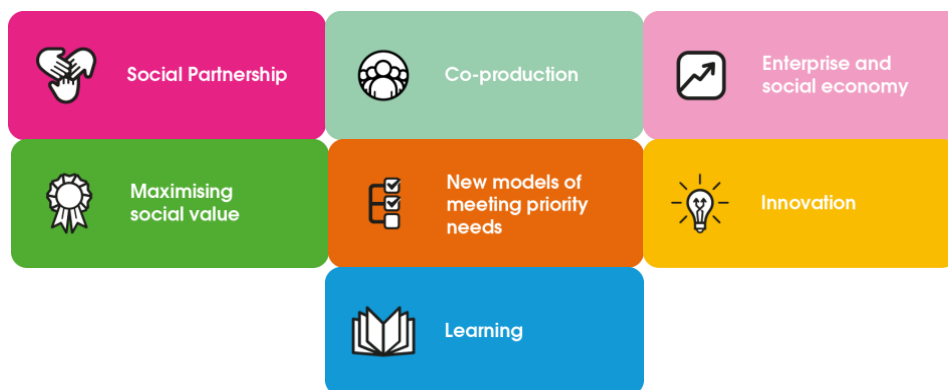


EDUCATION & TRAINING



Public Service Transformation Academy

10 Step Introduction to Outcomes-based Commissioning

We have developed a new introductory programme, the 10 Step Introduction to Outcomes-based commissioning. It enables commissioners to develop their understanding of how to commission to produce positive community outcomes and work with local partners who are also commissioning services and support.

We have now run five cohorts, some of which were run in partnership with APAC2E (Association of Police and Crime Chief Executives) and others of which were run as open programmes. Cohorts run as four half-day sessions over a 4-8 week period.

Our philosophy is that this is a learning programme, not a teaching programme. We bring together commissioners from across organisations and enable them to build a network. They are also able to act quickly with confidence using a commissioning mindset and call on their network of fellow participants for support and challenge.

Outcomes, according to participants:

“I learnt a lot about different approaches in commissioning and gained confidence in how to apply new concepts and new knowledge.”

“I got a lot of information concerning other commissioning approaches and confidence in our approach.”

“I have started to write our Commissioning Strategy and this included the models of outcome and asset-based approaches. There is a lot of learning that I have taken away and will take into practise.”

“I was new to commissioning when I started my new role on the 1st of November. I have already made changes to the current systems and created a Commissioning strategy to drive forward our approach as a team.”

“I have changed a lot of things, especially around being more inclusive in commissioning and in pre-commissioning workshops/engagement”

“I consider more what our common purposes is rather than just focusing on need. Challenge some of our existing processes not continue to do things a certain way just because that's how they have always been done.”

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