

Public service mutuals – has their time come again?

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What is a public service mutual

- ▼ The act of “spinning out”
- ▼ Characteristics of Public service mutuals
 1. They were formerly part of the public sector.
 2. They deliver public services and seek to have a positive social impact.
 3. They have a large degree of staff influence in the way that the organisation is run.
- ▼ There are 129 PSMs with a combined turnover of over £2 billion.
- ▼ They deliver services in health and social care; children and youth programmes; culture, arts and library services; education and employability; justice and probation; and conservation and environmental programmes.

Ownership

Public sector owned
(by one or more public
service organisations)

E.g. Local Authority
owned trading company
(LATCO)

Joint Venture (combination
of public sector/staff/third
sector/private provider)

Could involve private and
VCSE providers as JV
partner.

Independent Organisation

A New entity that is entirely
independent

This is often in the form of a
mutual/social enterprise

Direct parent body control

Control via contracting



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About Me



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The Story so far.....

The state of the sector (2019)



Profitability



96% of public service mutuals are profitable

Productivity



Mutuals increased their productivity by 3.7% compared to 0.3% productivity growth in the wider public sector

Diversity



Over half of leaders are women

Responsive Services



88% believe being a mutual has resulted in more responsive services

Better Quality



69% have reported better quality services through being a mutual

Innovation



68% developed new products and services in the last year





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PEOPLE



IMPACT

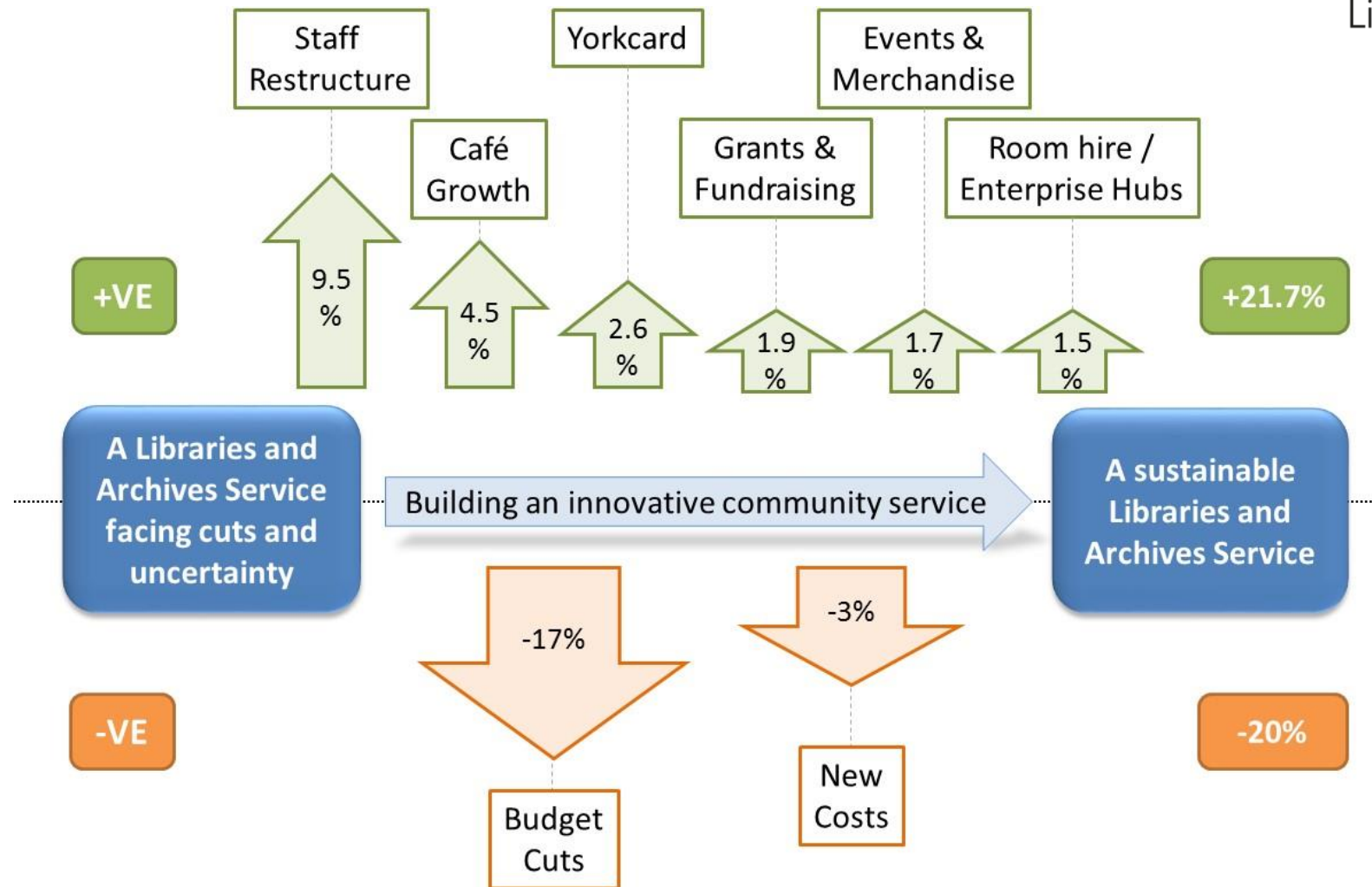




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Public service entrepreneurialism



Get in touch to find out more

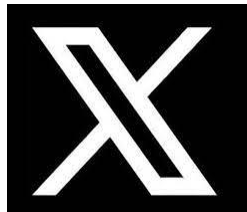


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