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meeting priority
needs

Burntwood Town Council

Burntwood welcomes BuRRT!

It's long been an ambition of Burntwood's Town Council to set up a handyperson service to respond to the day-to-day minor repair issues that can languish for many months on report systems for higher-tier councils – from overhanging hedges and damaged signs to littering to unsightly gullies. But with the appointment of a new Chief Officer in January 2022, booster rockets were put under the idea leading to our new Burntwood Response & Repair Team, BuRRT for short.

Steve Lightfoot takes up the story:

“In a previous job working for a local charitable trust, I saw the positive impacts a fully-fledged repair service can bring for the local environment, community cohesion and local pride. This centred on a small, badged-up van so I put my idea of buying an e-truck for our new service, liveried with the Town Council's contact details and logo. It's created such a buzz around the town and I feel certain that this local enthusiasm will grow and grow. It's not just about our new BuRRT team though. We are already working with our local Litter Heroes and want to see more and more local residents and community groups supporting BuRRT's work. We're planning a Burntwood Planters group to tidy up flower beds and displays, coordinated by us but delivered by local people. We also want to plant street-by-street action to bring our Council and residents closer together. BuRRT hasn't got wings fitted (yet) but we want to see this service fly!”

Referrals to BuRRT will be made via local ward councillors and, already, the County Council's Highways team are looking at the benefits a localised service can bring, supported by direct funding from County Councillors.



People-centred councils
driving social innovation
putting people first

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Leader of Burntwood Town Council, Cllr Sue Woodward, said:
“Our service isn’t just about DIY jobs but about engaging with local residents on the things that concern and frustrate them. After all, if it’s important to our residents, it’s important to us as the community council working at grassroots. Sometimes literally!”



For further information contact:

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