View results

Respondent

1   Anonymous

10:07

Time to complete

1. **Organisation leading the project.** *

Rochdale Council

2. **Lead Councillor or Officer** *

Helen Chicot

3. **Job Title** *

Prevention Lead

4. **Contact Telephone** *

01706 925925

5. **Contact Email** *

Helen.Chicot@Rochdale.Gov.UK

6. **Project Title** *

Democratising Policy Solutions

7. *How much funding are you applying for?*
   You can submit a bid for between £10k - £20k depending on the complexity of the project. *

£19,760

8. **Summary of project idea (150 words max)**
   This text will be used on the CCIN website should your application be successful *

A policy lab that extends the work of a prototype in Rochdale borough, which developed a toolkit for community engagement. This lab will bring together a collaborative of collaborators from across the CCIN to develop the theme of engagement into service redesign and delivery. It will focus on the involvement of:
- People with lived experience of the things "services" are trying to help with
- People in communities; citizens, neighbours and volunteers
- People who work in those "services" trying to help
- People who lead, make decisions, policies or commission services
CCIN funding will enable the contribution of people with lived experience (from all partners) in our lab. We will come together to identify and shape the things we want to change. By working together in this way, the group will understand and share what it takes to redesign services together.

9. **Which other CCIN members will work on this project?**

A key requirement of Policy Lab Funding is that you work in partnership with other CCIN members. We recommend engaging a minimum of three other CCIN members (Affiliates and Associates should bid alongside Full Council members) to create a working group to support the development of your project.
*

Members: Rochdale Borough Council, Burntwood Town Council, Cheshire West and Chester Council, Sunderland Council, South Tyneside Council, Tameside Council, Wigan Council.

Affiliate members: E3M and Stone King, Pohwer, Trueman Change, Demos, RSA, Mutual Ventures, Ideas Alliance, Power to Change

10. **What is your idea and how will you allocate the budget?**

Explain how you identified the need or opportunity for the proposal and how the money will be spent.
*

Our idea is to develop and consolidate our collective learning around the theme of engagement by coming together in shared participatory spaces.

A group of local authority and affiliate partners have come together across the CCIN and agreed to work together on this policy lab. The intention is that we would do this through a series of cooperative spaces where people with lived experience can come together with policy makers, affiliates and people who work in services to develop cooperative delivery models. In doing so, we will learn more about the realities of cooperative engagement by sharing our insights and experiences together.

The intention is that Rochdale Borough Council will lead on this work by building on a previous Policy Prototype where Rochdale Council and our local VCSE infrastructure organisation, Action Together, developed a Co-operative Engagement Toolkit (Co-operative Engagement – Toolkit Tests – Co-operative Councils Innovation Network). This was designed to test out how we could move beyond traditional engagement methods, focusing on consultation, to one underpinned by co-production principles and provide an evidence base for this approach to be embedded within the health and social care arenas.

Now there is a framework in place, the policy lab will take this a step further to enable us to understand what happens when we rigorously apply the principles to a service delivery model. We've chosen to focus on a part of our system which is co-producing the way services are delivered for adults who are experiencing Multiple Disadvantages (simultaneously experiencing several disadvantages at once such as homelessness, mental health issues, substance misuse, crime, abuse, poverty, trauma, poor health or disability). Rochdale, and other partners in this Policy Lab, are MEAM councils and some are part of the national Changing Futures programme which focuses attention on this group of people.

Our intention is to work together using a variety of methods to coproduce solutions so that we can better understand alternatives to "service delivery models" through systems of support, led by people with lived experience of multiple disadvantages along with the people who love and care about them, with workers, volunteers, managers, leaders, commissioners and decision-makers.

11. **What are the outcomes you hope to achieve?**

What are the outcomes you hope to achieve through this project and how will you know if your outcomes are achieved? What is your measure of success?
*

A shareable delivery model. This would be a model for a "system of support" rather than a "service". It will be developed with people with lived experience of multiple disadvantages, people who love and care about them, communities; workforce and volunteers and system leaders. This model will be measurable through its application – using a theory of change as a baseline from which to measure outputs, outcomes and impacts.

A learning toolkit for participatory work which builds on the cooperative engagement model and which can be used to develop delivery models and ways of working in a range of settings. This toolkit will focus on the "what" (to do) and the "how" (to build trust) in respectful participatory debate that leads to change.

An accompanying set of stories describing how different participatory methods can go beyond engagement and can be applied to development, design and delivery of solutions.

The objectives and measurables for the toolkit and accompanying stories will be coproduced through collaborative working.

12. **How does your project support the aims and objectives of the Co-operative Councils Innovation Network?**

The Co-operative Councils' Innovation Network aims to frame the debate on the future of sustainable solutions to public sector challenges. Our work will ultimately improve outcomes for communities by enabling Members to develop radical innovation in policy and practice, sharing best practices and learning, and enabling innovators to chart new territory together. Please provide details of how your project will support this aim.
   *

The project will support the following aims and objectives of the CCIN: -

• Democratic engagement
• Co-production
• Innovation

The fundamental aim of this project is to find innovative ways to give agency and power to vulnerable adults, with complex and multiple needs; so they are an equal part in designing and finding what they need from services to change their lives (rather than the services deciding what is best for them).

This will push beyond existing engagement and co-production methods. It will also aim to drive positive change by improving outcomes of residents that are not just reluctant to engage with services, but usually distrust them

13. **How does your project support the CCIN Statement of Values and Principles?**
    See Statement: *: https://www.councils.coop/about-us/values-and-principles/* *

The project will support a number of the CCIN Values and Principles, notably:

Self-help and Self-responsibility: residents taking responsibility to lead agencies (who will support them) in how to find the right interventions they need, as an individual, to make a step change in their lives.

Democracy and Solidarity: working together, side by side throughout the project as true equals – residents, VCS, local government, and other agencies. Learning and testing new things out together.

Equality and Equity: everyone supported in the way they need to be, to be fully involved in the project. Everyone's voice heard and included to build our collective understanding about how to change the lives with people with complex and multiple needs

14. **How will you share your learning across the Co-operative Councils' Innovation Network?** *

We will capture the learning so that other agencies can replicate what works and what to avoid when embarking on ambitious plans to test new ways of working with residents and partners to improve lives and outcomes by:
• producing a comprehensive report for the CCIN website (incorporating a shareable delivery model, toolkit and set of stories as described above)
• produce a 'quick-read' case study for the CCIN website
• online workshops / webinars – sharing presentation materials

15. **I agree that the final report will clearly show the Co-operative Difference that this project will deliver.** *

   ◉   Agree