

### **HEALTH & SOCIAL CARE**



# Cwmpas working with Social Care Commissioners in Wales

## Supporting social care commissioners to transform social services

Social value models of service delivery for great social care and added social value. Demand for statutory services continues to outstrip capacity and available resources. Cwmpas is leading on a new approach to create a sustainable pattern of social care by supporting commissioners and procurement teams to invest in social value delivery models. Our approach embraces the realities of current social care markets and contract procurement regulations.

The longer-term goal of well-being legislation in Wales is for care and support services to help people to achieve great well-being outcomes. This involves embedding five principles into the work of commissioners to act 'beyond the care market', to explore the role of commissioning in developing community self-help activities through organisations working upstream of social care provision.

### The five principles are:

- 1. Do what matters for people as they define it for their well-being
- Co-production for people's voice and control and active involvement in decisionmaking



- 3. Collaboration and partnership to offer opportunities and resources that people need for their well-being
- 4. Prevention and early intervention to maintain or restore people's independence as an important to well-being
- 5. Added value that is social, economic and/or environmental value. This not just about the well-being of people receiving care but the whole community.

Everyone who stepped forward to work with us stayed the course of a programme and had their thinking and aspirations broadened by refocusing on five key principles.

Commissioners, managers and service providers in Carmarthenshire and Powys worked to reshape care services, embrace community assets and use collaboration to create an ecosystem of services focused on lifting people's well-being in their own communities.

Commissioners and others valued opportunities to step back from their daily activities and reflect on areas of challenge at a higher level and on a wider footprint, thinking about principles and strategic goals, and learning about what is working and not working in other parts of the country.

They identified the scope for and nurturing of more joined up services, more use of community and third sector assets, and a shift from service silos to a place-based approach to commissioning and delivery. This has created an environment in which co-operatives, social enterprises and the third sector can flourish.

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