



# Co-operative Councils

## Innovation Network

## EDUCATION & TRAINING



Learning

## Value Match working with Oldham Council

### Public Procurement Training

Oldham Council appointed several apprentices into their procurement team and were looking for a facilitated training session to provide an overview of public procurement to enhance their knowledge.

#### Solution

Lindsay Rosul, our Services Director, is a qualified procurement professional and has worked extensively within the public sector therefore, Lindsay was the ideal consultant to facilitate the training and use her previous experience to enhance the training provided.

- Lindsay discussed the training detail in advance, ensuring refinements were made to the presentation deck to incorporate additional detail on areas of importance for the customer
- The training was facilitated via Microsoft Teams, promoting a relaxed and open environment for discussion
- Learner objectives captured at the outset to ensure information was provided on topics of interest

#### Results

All attendees were issued with a satisfaction questionnaire on completion

★★★★★ Timescales for delivery against your expectations

★★★★★ Quality of training received

★★★★★ Overall customer service experience from Value Match

\*Ratings out of 5 stars.

Steve Boyd, Head of Procurement stated: *"After speaking with the attendees, it is clear that the training was well received and pitched at the right level, so thank you very much"*

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#### For further information contact:

Lindsay Rosul

Services Director, Value Match

Lindsay.Rosul@value-match.co.uk | 07702 823 648 | [www.value-match.co.uk](http://www.value-match.co.uk)