

## Our Services

We are a leading change and transformation company based in Blackburn. We specialise in helping public and third sector organisations to change and transform their ways of working. We blend the rigour and discipline of project management with specialist skills and knowledge in change management, providing just enough project management with a focus on people and delivery. We combine our approach with innovative, creative and engaging tools, tailored to each individual client.

We are passionate about the co-design of public services and collaborate with staff and stakeholders to design and deliver meaningful change programmes. We're and experienced in designing change programmes with multiple partners and service users. We can then become embedded in organisations through implementation, taking full responsibility for the delivery of the programme.

### Examples of our work include:

- Council wide transformation
- Service re-design
- Partnership working
- Staff engagement
- Workforce change
- End-to-end PM delivery
- Programme Management
- Developing shared services
- Independent project evaluations
- Designing future delivery models
- Customer experience mapping

### Our services include:

- Process Mapping
- Personality Profiling
- Illustration
- Skills Audits
- Coaching and mentoring
- Running workshops and events
- Facilitation of boards
- End-to-end project delivery
- Whiteboard videos
- Business and data analysis
- Change readiness assessments
- Access to our portfolio of Associates
- Communications planning

### We produce the following products:

- High level project timelines
- Clear, action-focussed project plans
- Stakeholder maps
- Project Initiation Documentation
- Communication plans
- Risk and Issue logs
- Action Logs
- Highlight Reports
- Evaluation reports
- Elected member engagement
- Customer journey maps

## Contact Us



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