



SOCIAL CARE Hull City Council

Excellence in Planning

The Jean Bishop Integrated Care Centre (ICC) has delivered a ground-breaking, multi-disciplinary, fully integrated model of care provision to frail older people, in the heart of the local residential community.

Early stage involvement of the Planning Service with the Clinical Commissioning Group and Citycare, the Fire Service, and Pickering and Ferens Homes, ensured that the context was understood and through an informed position, the partners were able to develop plans for the co-location of housing and complementary facilities, aimed at improving the lives of the city's growing demographic of older people in particular, enhancing their healthcare provision, delivering fit for purpose homes in the heart of their established neighbourhood, and engendering a strong sense of community.

The scheme provided in the region of £10 million of investment with a 70% call on local supply chain through delivery, and 110 FTE operational posts, including the recruitment and training of 9 new GP positions with an Extended Role in Older People (GPwER), and has secured funding for GP Vocational Training Posts in Community Geriatrics, recruiting to these posts at a time of national shortage

Extensive planning consultation involved local residents, service users, carers, and other stakeholders over a three-month process utilising local and social media, the CCG's website, material displayed in GPs, pharmacies, health centres, and the Council's Customer Service Centres, attendance at residents meetings, focus group meetings and local BME groups. This resulted in 700 public responses feeding into the project as a consequence. Once on site, joint consultation and information sessions continued with residents to ensure better and comprehensive understanding of interdependencies, roles, responsibilities, and accountability.

For further information contact:

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