

Expression of Interest – Policy Prototype CCIN Funding

CCIN Member Authority: Southampton City Council

Name of CCIN Lead Member: Cllr. Dave Shields, Cabinet Member – Healthier & Safer City

Name and Job Title: Sara Crawford – Improvement Manager, Employment Development & Skills

1. What is your idea?

Title: neighbourhood conversations - co-operative approach to strengthening community resilience at a locality level

Our proposal is for a series of locality network forum conversations to consider opportunities presented by the recent development of GP-led social prescribing and primary care networks for building stronger more resilient communities. We would look to hold these in three City localities embracing the six GP-led primary care networks.

These conversations will build on existing work already taking place as part of commissioned activity involving Southampton City Council and Southampton CCG as commissioners and *SO-Linked* (a local consortium of local VCSE providers of community navigation/ development services). Our purpose is to enable examples of local good practice at a very local (i.e. neighbourhood/ district) level to be shared and promoted. It will also facilitate and strengthen relationships between GP practices and locally-based service providers

We have identified £500 for each cluster area (£1,500 in total) to cover the costs of venue hire, catering, publicity, event facilitation and note-taking – all of which will be commissioned externally by the City Council from *SO-Linked* consortium members. We would also require a further £500 (25 hours @ £20 p.h.) to cover the costs of evaluation, which would also be sourced externally.

Estimated Timescales:

- January 2020 – proposal submitted and agreed for funding
- February 2020 – local delivery partner(s) identified
- March 2020 – evaluation framework, communications and marketing plan co-produced
- April 2020 – contract mobilisation
- May 2020 – 1st cluster-based workshop held (east Southampton)
- June 2020 – 2nd cluster-based workshop held (west Southampton)
- July 2020 – 3rd cluster-based workshop held (central Southampton)
- July/ August 2020 – evaluation
- September 2020 – report produced

2. Who will you work with?

Southampton's *SO:Linked* service is delivered by community navigators and community development workers through an integrated partnership led by Southampton Voluntary Services which includes: the Alzheimers' Society, Solent Mind, Spectrum CIC (formerly Southampton Centre for Independent Living), TWICS and Social Enterprise Link Co-operative CIC.

SO:Linked launched on 1 October 2019 and any adult (18+) living in Southampton City Council area or registered with a Southampton GP is able to make use of the service. Local GPs, health and

social care staff and voluntary organisations can refer people to the service and members of the public can also request the service for themselves.

In addition to the City Council, CCG and *SO-Linked*, we would also be looking to work closely with Southampton Primary Care Ltd, and the six City-based Primary Care Network clinical leads

3. What are the outcomes you hope to achieve?

Our primary aim is to help people navigate around the many varied activities across the city and to support the endeavours of organisations and groups of all sizes. There are many voluntary activities and services on offer: from craft clubs to dance classes, singing groups to community cafes, from specialist groups for people who are bereaved to those that support people with health issues. A key focus is to ensure that those people experiencing difficulties are supported to take the first steps to attend a new group which might otherwise prove to be quite daunting.

Our *SO-Linked* partners will:

- engage individuals and groups experiencing loneliness and isolation
- come alongside vulnerable adults (e.g. affected by mental health, learning disability, physical disability or sensory impairment) to encourage and support them and their carers to find the activity or service that is right for them
- help strengthen existing local groups and encourage new ones to be born where gaps exist in provision, as well as encourage more people to become involved as volunteers
- produce a report, which includes a) Details of the outcomes of the process, b) a Value for Money assessment of the outcomes and c) the learning from the process that will enable other members of the Network to implement the process proposal more effectively

Existing Performance Indicators

- timeliness of response (Community Navigation) – contact made within a week of referral; assessment, where required, completed within one month of referral
- organisations reached – breakdown of: support and expert advice provision; local businesses contacted; development of and engagement in networks
- networks supported and generated – 6 local community solutions groups; 4 specialist networks; one generic network; 2 age specific networks

Additional Success Measures

- more local people accessing information on the online *Service Information Directory*
- greater participation by local users of health and care services in local community activity – with a particular emphasis on existing and emergent community benefit organisations
- local community solutions networks strengthened at a neighbourhood/ GP cluster level
- existing local organisations and networks enabled to work with the developing Primary Care Networks e.g. in delivering social prescribing

4. How does your project support the aims and objectives of the Co-operative Councils Innovation Network?

This proposal seeks to improve health and social care outcomes for Southampton's diverse communities by promoting local initiatives that support radical innovation in policy and practice,

sharing best practice and learning, and establishing links with other like-minded Councils and partners to explore alternative models of service delivery.

We will work with and report to the City's Health & Wellbeing Board as part of its commitment to reducing health inequalities; addressing the underlying determinants of ill health and strengthening community resilience. As part of this work we aim to establish a sustainable, thriving and influential local community of co-operative practice in the Southampton area which complements existing programmes of commissioned work that actively promote:

- community resilience at a neighbourhood/ locality level
- self-care and peer-led support
- prevention and early intervention
- healthier lifestyles and behaviours

5. How does your project demonstrate the Values and Principles of the Co-operative Councils Innovation Network?

This project will be actively supportive of the CCIN's following values and principles through:

- strengthening local co-operative partnerships between citizens, communities, social enterprises and statutory bodies with a shared commitment to community benefit
- supporting active engagement of the full range of residents in decision-making and priority setting
- developing co-productive systems so that citizens are equal partners in designing/ commissioning public services and optimising use of the City's public service spending
- promoting community-based approaches to local economic development and focusing on the creation of local jobs, social enterprises and other businesses
- providing an environment for co-operative and mutual enterprises to thrive
- supporting development and implementation of the City Council's emerging social value framework/ criteria for better local social and economic outcomes
- strengthening community leadership and place-based stewardship roles of local Councillors to provide a sound platform for the community to contribute
- exploring new ways of addressing community priorities through active promotion of delivery models like co-operatives and mutuals, to provide agency to staff and users

6. How will you share your learning with the Co-operative Councils Innovation Network?

The project will seek to capture and disseminate learning at a local City level in order to encourage broader application of co-operative principles. There are a variety of existing local fora available through which we can do this including:

- Southampton Voluntary Service Friday Forum
- Southampton Connect
- Southampton Learning Disability Partnership Board
- Solent Time to Change 'hub'

The project report produced will provide a worked example that can be disseminated across the member Councils and the wider Network for their consideration.

Deadline for applications is Monday 6th January 2020 .Please send completed applications to comms@councils.coop.