



Co-operative Councils

Innovation Network

Democratic Engagement Tameside Council

Tameside and Glossop Partnership Engagement Network

The Partnership Engagement Network (PEN) was established jointly by Tameside Metropolitan Borough Council (TMBC), NHS Tameside and Glossop Clinical Commissioning Group (T& GCCG) and Tameside & Glossop Integrated NHS Foundation Trust (ICFT) – aka Tameside Hospital. Set up in the autumn of 2017 PEN is part of a multi-agency approach to provide the public and our partners with an identified and structured method to influence the work of public services and to proactively feed in issues and ideas.

Involving the public is key to successful public service delivery and results in better services, more appropriately tailored to people's needs. This approach ensures that structures exist to have ongoing conversation with the public, patients and other stakeholders, creating forums for people and organisations to get their voices heard and give the opportunity to hear about and contribute to the development of public services.

The PEN approach creates a single framework which enables us to:

- Ensure that our plans, strategies and policies are informed by the voice of the public;
- Have systems that allow us to engage with a broad cross section of the population that is as representative as possible of the communities of Tameside and Glossop;
- Reach across the whole of the public and community sectors so that engagement doesn't happen in organisational silos;
- Begin discussions early, enabling the public, patients and other stakeholders to be part of designing solutions.

Furthermore, since it was established nearly three years ago PEN has successfully delivered the following:

- Facilitated over 40 Tameside and/or Glossop engagement projects
- Received over 6,000 engagement contacts (excluding attendance at events/drop-ins) – 2,600 in 2017, 2,400 in 2018 and over 2,000 for 2019.

- Delivered 7 Partnership Engagement Network (PEN) Conferences attended by nearly 500 delegates (with an eighth event planned for February 2020)
- Supported around 40 engagement projects at the Greater Manchester level
- Promoted over 50 national consultations where the topic was of relevance to and/or could have an impact on Tameside and/or Glossop.



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