

## COMMUNITY

Stevenage Borough Council

# Neighbourhood Wardens make a difference

Three Neighbourhood Wardens were introduced in February 2017 to be the eyes and ears of the community, by reporting and solving environmental and anti-social behaviour issues, as well as supporting community activities such as; 'clean up days' and public realm improvement events. By combining education and enforcement activities, the wardens have jointly achieved:

- Three referrals to the safeguarding team with concerns for Stevenage resident's well-being.
- 4 ASB referrals concerning neighbour disputes, nuisance youths and Anti-Social drinking
- Dealing with a combined total of 485 complaints reported through Fix my Street.
- Issuing of 27 fixed penalty notices for fly tipping.
- One successful prosecution for fly posting and 2 pending serial fly tipping cases
- Partnership working with a local primary school and business to improve an alleyway that is a popular route for families attending the school. Activities involved were:
  - a litter pick with Stevenage Borough Council officers, children, parents and school staff
  - widening the path to create passing points
  - installing a ramp for improved access where there were steps
  - repairing a fence

Further engagement activities for this project include:

- Arriva (bus company) have agreed to sponsor an additional litter bin and volunteer their staff to plant shrubs/bulbs in the spring.
- The Neighbourhood Wardens attending school assemblies to talk to the children about environmental issues such as littering and dog fouling. This will also include involving them with designing posters that can be used in the alleyway.

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### For further information contact:

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