



Co-operative Councils
Innovation Network

COMMUNITY SUPPORT

Stevenage Borough Council

The 'No More' Service

The No More Service (NMS) is support provided by the council's Anti-Social Behaviour Team, which works with partners to offer support and guidance to help people reduce their substance misuse and offending.

The team supports people by putting together practical solutions to tackle issues that are perceived to be exacerbating their drug or alcohol use or offending, including the causes and consequences of their substance use. People are offered appointments including daily or weekly office appointments, joint home visits with partner agencies or telephone contact.

Following the initial success of a 12 month pilot aimed to tackle street drinking in Stevenage Town Centre, the project was further funded by the council and recruited dedicated project workers. Due to the project's holistic approach and the partnership working with the police, probation service, prisons other support agencies, the service has gained a reputation as a people-centred approach that gets results. It has assisted many people into employment, training and into more settled accommodation.

Referrals are made by professionals or people make self-referrals which are reviewed at the fortnightly multi-agency meeting, Joint Action Group (JAG). This co-operative approach ensures that the right agencies are involved in an individual's progress, with the person involved in shaping the solution. On some occasions, we have completed initial assessments during prison visits so people can access our support prior to release to assist them with finding accommodation and goals for their substance use, to give them the best chance to continue progress they have made whilst being in prison.

Through our work with people who are perceived to either be "hard to engage" or are continually at the attention of multiple agencies, we have developed a new approach to coordinate support and provide better outcomes for individuals.

For further information contact:

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