

4OC work with **local authorities** across the country driving **new ways of working** and designing services around **citizens' needs**, which together deliver financial savings and better outcomes for the community.

- 4OC -

Services

- 4 Options Appraisals and end-to-end Business Casing
- 4 Innovative Solution Design:
 - Target Operating Models
 - Detailed business requirements
 - Digital Transformation
- 4 Programme design and delivery
- 4 Service/Organisational Design and Reviews

Products

- 4 Digital Readiness Assessment
- 4 Operational Health Check
- 4 PowerBI and MS Project Online – Design/Implement
- 4 P3M3 – Build your Project Management Capability
- 4 IT and Change Strategies
- 4 Online, real time Project Management Tool

Approach

- 4 Enable Stakeholders to make good timely informed decisions
- 4 Change in incremental steps
- 4 Drive a change in culture
- 4 Engage operational teams and citizens in service design
- 4 Rooted in operational reality
- 4 Build capacity and confidence in teams

Methodology

- 4 Pragmatic and proven stage-gated methodology
- 4 Based on Prince2, Systems Thinking and Agile but taking account of operational reality
- 4 Structured and flexible
- 4 Effective Performance Management Tools

