



COMMISSIONING LIVE Rochdale MBC

Person centred commissioning for better lives: Rochdale's developing story

Commissioning Live offers people with complex learning disabilities and autism more control over the care they receive.

The council has found that traditional support arrangements don't work or can easily break down which leads to crisis and far-from-perfect outcomes for people.

In response, we are providing support in a more *bespoke* way to ensure people are not limited to a *one-size-fits-all* format.

The approach focuses on allowing the person to stay at home and creating plans that support long term sustainability.

In practical terms it is about enabling clients and the family to identify what specialist resources they need to live the lives that they want and providing direct and immediate involvement from professionals and providers to co-design a plan to achieve their goal.

Individual Service Funds (ISF), are used to offer flexibility around commissioning of care and support. The Council provides a budget for the year but choice and decision making over how it is spent rests with the client and family.

Previously a social worker would have completed a *Care Act* assessment to determine a person's eligibility for support and provide a budget, but now a workshop style session allows for client and family engagement.

The council is modelling this way of working with around 10 families and will use the learning to make more strategic decisions about how to deploy key resources across the health and care system and the best ways to support others in similar circumstances.

One example of bespoke care is where a family chooses to appoint a personal assistant to deliver support that champions the client's wellbeing and community interests.

This approach to commissioning is a win-win as it provides people and families with the support they ask for and leads to a better use of resources and better value for money for local public services.

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